

- DELIVERY POLICY: Please see our delivery zones or use our postcode checker for serviceable areas and delivery availabilities.
- All deliveries are made in refrigerated and licenced Meat Transport Vechiles
- Orders must be placed by 3pm to be eligible for next business day delivery.
- Deliveries are made between 10am and 3pm.
- Default delivery process during COVID-19 is “knock and leave”. This is to minimise face to face contact. Alternate delivery information must be left in the comments section in the checkout. Eg unit number, door codes for apartment buildings, rear townhouse, ring bell, phone number to call on delivery, knock and leave on door step etc.
- Your delivery address must be in our delivery area to order.
- Please take care when specifying your delivery address as refunds cannot be given if you enter an address incorrectly and your order is delivered to the address specified.
- You will receive a confirmation email when your order has been fulfilled.
- Once the order has been delivered, it is your responsibility to care for your products safely. Unpack and refrigerate immediately.
- The online store inventory is a manually updated and even with our best efforts there may be times when something is unavailable. If something you have ordered is unavailable, a backorder will be created and the item/s will be delivered to you free of any charges as soon as is possible and practical.